

Annex 4

Conditions Agreed with Public Protection

1. Queues shall be restricted to cordoned areas to prevent them obstructing footpaths and spilling out onto roads, and to keep noise and obstructions away from residential property. Staff shall be trained to intercept and manage any incidents and sufficient staff shall be employed to properly manage queues to prevent noise and aggression. There shall be signs to tell customers to leave the premises quietly and customers shall be advised to do so by door staff.
2. There will be a Noise Management Plan (NMP) in place before the first operation of the premises. The NMP shall be approved in writing by Public Protection before the first operation of the premises and shall include measures to manage noise from recorded music, noise from customers, deliveries, glass collection, recycling and other waste collection, so as not to cause a nuisance to local residents. **(Annex A attached)**
3. Direct telephone number for the manager of the premises shall be publicly available at all times the premises are open. The telephone number is to be made available to residents in the vicinity.
4. There will be a written Dispersal Policy in place, that is to be agreed with the City of York Council's Public Protection team. **(Annex B attached)**
5. All music shall be played or reproduced through loud speakers and a tamper proof noise limitation device. The device and the installation shall be approved in writing by the City of York Council's Public Protection team before the use hereby approved commences. The device shall not be altered or modified without prior agreement with the City of York Council's Public Protection team.